

## Student Result

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**Exam:** Business Analyst

**Score:** 39.0/45.0

**Percentage:** 86.67%

### Question-wise Summary

Sr.no	Question	Selected Answer	Correct Answer
1	Which of the following best defines a Business Analyst?	<b>A person who analyzes and documents business needs</b>	<b>A person who analyzes and documents business needs</b>
2	Which document defines the scope, objectives, and deliverables of a project?	<b>Business Requirements Document</b>	<b>Business Requirements Document</b>
3	What does SWOT stand for in SWOT analysis?	<b>Strength, Weakness, Opportunity, Threat</b>	<b>Strength, Weakness, Opportunity, Threat</b>

4	<p>Which of the following is the MOST effective technique when stakeholders are unaware of their actual needs?</p>	<p><b>Prototyping</b></p>	<p><b>Prototyping</b></p>
5	<p>Which BABOK knowledge area focuses on assessing performance and recommending actions to increase solution value?</p>	<p><b>Solution Evaluation</b></p>	<p><b>Solution Evaluation</b></p>
6	<p>If stakeholders disagree on requirement prioritization, the BA should:</p>	<p><b>Facilitate a workshop to align business value and risk</b></p>	<p><b>Facilitate a workshop to align business value and risk</b></p>

7	<p>A BA is analyzing sales performance across regions. Which visualization BEST identifies outliers?</p>	<p><b>Box plot</b></p>	<p><b>Box plot</b></p>
8	<p>A stakeholder demands a feature that conflicts with regulatory compliance. What should the BA do?</p>	<p><b>Approve the request since it adds value</b></p>	<p><b>Escalate to compliance officer and sponsor</b></p>
9	<p>Which technique best validates that requirements meet business needs before implementation?</p>	<p><b>Walkthroughs with stakeholders</b></p>	<p><b>Walkthroughs with stakeholders</b></p>

10	In Lean analysis, “waste” refers to:	Any activity that doesn't add value to the customer	Any activity that doesn't add value to the customer
11	Which BPMN element is used to represent a decision point?	Gateway	Gateway
12	After solution deployment, the BA should FIRST:	Validate business objectives are met through KPIs	Validate business objectives are met through KPIs
13	In the Kano model, features that customers do not explicitly demand but delight them when present are:	Excitement requirements	Excitement requirements

14	<p>If a requirement has high impact but low probability of risk, what should the BA recommend?</p>	<p><b>Mitigate</b></p>	<p><b>Accept</b></p>
15	<p>Which of the following is MOST effective for documenting functional and non-functional requirements in complex IT projects?</p>	<p><b>Software Requirement Specification (SRS)</b></p>	<p><b>Software Requirement Specification (SRS)</b></p>
16	<p>A Balanced Scorecard helps a BA in:</p>	<p><b>Measuring performance across financial, customer, internal processes, and learning perspectives</b></p>	<p><b>Measuring performance across financial, customer, internal processes, and learning perspectives</b></p>

17	<p>Which of the following ensures requirements are written clearly and unambiguously?</p>	<p><b>SMART criteria</b></p>	<p><b>SMART criteria</b></p>
18	<p>When conducting enterprise-level strategy analysis, which tool is MOST useful?</p>	<p><b>SWOT Analysis</b></p>	<p><b>SWOT Analysis</b></p>
19	<p>The main purpose of Value Stream Mapping (VSM) is:</p>	<p><b>To eliminate waste and improve process efficiency</b></p>	<p><b>To eliminate waste and improve process efficiency</b></p>
20	<p>When two stakeholders request mutually exclusive features, the BA should:</p>	<p><b>Document both requirements and pass to developers</b></p>	<p><b>Use prioritization techniques and facilitate negotiation</b></p>

21	<p>Which of the following best describes a KPI (Key Performance Indicator)?</p>	<p><b>A metric directly tied to business objectives</b></p>	<p><b>A metric directly tied to business objectives</b></p>
22	<p>Which stakeholder attribute is NOT typically included in stakeholder analysis grids?</p>	<p><b>Personality Type</b></p>	<p><b>Personality Type</b></p>
23	<p>If requirements change frequently, which technique BEST manages this?</p>	<p><b>Fixed scope contracts</b></p>	<p><b>Agile backlog grooming and sprint planning</b></p>
24	<p>The Fishbone (Ishikawa) diagram is used for:</p>	<p><b>Root cause analysis</b></p>	<p><b>Root cause analysis</b></p>

25	<p>When working with a Data Warehouse project, a BA is MOST concerned with:</p>	<p><b>Ensuring ETL meets business reporting needs</b></p>	<p><b>Ensuring ETL meets business reporting needs</b></p>
26	<p>In a RACI matrix, the “A” represents:</p>	<p><b>Approver (final decision authority)</b></p>	<p><b>Approver (final decision authority)</b></p>
27	<p>Which statement correctly differentiates the two?</p>	<p><b>Business requirements describe “what,” functional requirements describe “how.”</b></p>	<p><b>Business requirements describe “what,” functional requirements describe “how.”</b></p>
28	<p>In PESTLE analysis, the “L” refers to:</p>	<p><b>Legal</b></p>	<p><b>Legal</b></p>
29	<p>Which is the BA’s primary role in Agile projects?</p>	<p><b>Acting as a bridge between Product Owner and team to ensure clarity</b></p>	<p><b>Acting as a bridge between Product Owner and team to ensure clarity</b></p>

30	A BA conducting feasibility analysis should examine:	Technical, economic, legal, operational feasibility	Technical, economic, legal, operational feasibility
31	Why is regression testing important from a BA perspective?	It validates that new changes do not negatively impact existing functionality.	It validates that new changes do not negatively impact existing functionality.
32	Which elicitation technique is BEST when stakeholders are geographically dispersed?	Focus groups	Surveys / Questionnaires
33	In databases, the main purpose of normalization is:	Reduce redundancy and improve data integrity	Reduce redundancy and improve data integrity
34	Decision tables are MOST useful when:	Complex business rules with multiple conditions exist	Complex business rules with multiple conditions exist

35	<p>If stakeholders resist a new solution due to fear of job loss, the BA should:</p>	<p><b>Ignore emotional concerns</b></p>	<p><b>Communicate benefits and involve them in change process</b></p>
36	<p>If a gap in requirements is identified during testing, what should the BA do?</p>	<p><b>Raise a change request and perform impact analysis</b></p>	<p><b>Raise a change request and perform impact analysis</b></p>
37	<p>In digital transformation projects, the BA's role is <b>PRIMARILY</b> to:</p>	<p><b>Ensure alignment between technology, people, and business objectives</b></p>	<p><b>Ensure alignment between technology, people, and business objectives</b></p>
38	<p>Prescriptive analytics helps businesses by:</p>	<p><b>Suggesting optimal actions and decisions</b></p>	<p><b>Suggesting optimal actions and decisions</b></p>

39	<p>Which metric BEST indicates the financial feasibility of a project?</p>	<p><b>NPV (Net Present Value)</b></p>	<p><b>NPV (Net Present Value)</b></p>
40	<p>Kotter's model suggests the FIRST step in driving organizational change is:</p>	<p><b>Create a sense of urgency</b></p>	<p><b>Create a sense of urgency</b></p>
41	<p>If a BA misclassifies a "Must-be" requirement as "Excitement," what risk arises?</p>	<p><b>Customer dissatisfaction due to unmet basic needs</b></p>	<p><b>Customer dissatisfaction due to unmet basic needs</b></p>
42	<p>What is the BA's role in a DevOps culture?</p>	<p><b>Bridging continuous feedback loops between business and IT</b></p>	<p><b>Bridging continuous feedback loops between business and IT</b></p>

43	<p>User journey mapping is MOST useful for:</p>	<p><b>Identifying customer pain points across touchpoints</b></p>	<p><b>Identifying customer pain points across touchpoints</b></p>
44	<p>If technical feasibility is low but business value is high, what should the BA do?</p>	<p><b>Escalate risk and explore alternative solutions</b></p>	<p><b>Escalate risk and explore alternative solutions</b></p>
45	<p>The BA's key responsibility in AI/ML projects is:</p>	<p><b>Ensuring ethical, explainable, and business-relevant use of AI outcomes</b></p>	<p><b>Ensuring ethical, explainable, and business-relevant use of AI outcomes</b></p>