

Student Result

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Exam: Business Analyst

Score: 11.0/45.0

Percentage: 24.44%

Question-wise Summary

Sr.no	Question	Selected Answer	Correct Answer
1	Which of the following best defines a Business Analyst?	A person who writes code	A person who analyzes and documents business needs
2	Which document defines the scope, objectives, and deliverables of a project?	<i>Not Answered</i>	Business Requirements Document
3	What does SWOT stand for in SWOT analysis?	Strength, Weakness, Opportunity, Threat	Strength, Weakness, Opportunity, Threat

4	Which of the following is the MOST effective technique when stakeholders are unaware of their actual needs?	Prototyping	Prototyping
5	Which BABOK knowledge area focuses on assessing performance and recommending actions to increase solution value?	Solution Evaluation	Solution Evaluation
6	If stakeholders disagree on requirement prioritization, the BA should:	<i>Not Answered</i>	Facilitate a workshop to align business value and risk

7	A BA is analyzing sales performance across regions. Which visualization BEST identifies outliers?	Box plot	Box plot
8	A stakeholder demands a feature that conflicts with regulatory compliance. What should the BA do?	<i>Not Answered</i>	Escalate to compliance officer and sponsor
9	Which technique best validates that requirements meet business needs before implementation?	<i>Not Answered</i>	Walkthroughs with stakeholders

10	In Lean analysis, "waste" refers to:	<i>Not Answered</i>	Any activity that doesn't add value to the customer
11	Which BPMN element is used to represent a decision point?	<i>Not Answered</i>	Gateway
12	After solution deployment, the BA should FIRST:	Validate business objectives are met through KPIs	Validate business objectives are met through KPIs
13	In the Kano model, features that customers do not explicitly demand but delight them when present are:	<i>Not Answered</i>	Excitement requirements

14	If a requirement has high impact but low probability of risk, what should the BA recommend?	Mitigate	Accept
15	Which of the following is MOST effective for documenting functional and non-functional requirements in complex IT projects?	<i>Not Answered</i>	Software Requirement Specification (SRS)
16	A Balanced Scorecard helps a BA in:	<i>Not Answered</i>	Measuring performance across financial, customer, internal processes, and learning perspectives

17	Which of the following ensures requirements are written clearly and unambiguously?	<i>Not Answered</i>	SMART criteria
18	When conducting enterprise-level strategy analysis, which tool is MOST useful?	<i>Not Answered</i>	SWOT Analysis
19	The main purpose of Value Stream Mapping (VSM) is:	<i>Not Answered</i>	To eliminate waste and improve process efficiency
20	When two stakeholders request mutually exclusive features, the BA should:	<i>Not Answered</i>	Use prioritization techniques and facilitate negotiation

21	Which of the following best describes a KPI (Key Performance Indicator)?	A metric directly tied to business objectives	A metric directly tied to business objectives
22	Which stakeholder attribute is NOT typically included in stakeholder analysis grids?	Personality Type	Personality Type
23	If requirements change frequently, which technique BEST manages this?	<i>Not Answered</i>	Agile backlog grooming and sprint planning
24	The Fishbone (Ishikawa) diagram is used for:	Root cause analysis	Root cause analysis

25	When working with a Data Warehouse project, a BA is MOST concerned with:	Ensuring ETL meets business reporting needs	Ensuring ETL meets business reporting needs
26	In a RACI matrix, the “A” represents:	<i>Not Answered</i>	Approver (final decision authority)
27	Which statement correctly differentiates the two?	<i>Not Answered</i>	Business requirements describe “what,” functional requirements describe “how.”
28	In PESTLE analysis, the “L” refers to:	Legal	Legal
29	Which is the BA’s primary role in Agile projects?	Acting as a bridge between Product Owner and team to ensure clarity	Acting as a bridge between Product Owner and team to ensure clarity

30	A BA conducting feasibility analysis should examine:	<i>Not Answered</i>	Technical, economic, legal, operational feasibility
31	Why is regression testing important from a BA perspective?	<i>Not Answered</i>	It validates that new changes do not negatively impact existing functionality.
32	Which elicitation technique is BEST when stakeholders are geographically dispersed?	<i>Not Answered</i>	Surveys / Questionnaires
33	In databases, the main purpose of normalization is:	<i>Not Answered</i>	Reduce redundancy and improve data integrity
34	Decision tables are MOST useful when:	<i>Not Answered</i>	Complex business rules with multiple conditions exist

35	If stakeholders resist a new solution due to fear of job loss, the BA should:	<i>Not Answered</i>	Communicate benefits and involve them in change process
36	If a gap in requirements is identified during testing, what should the BA do?	<i>Not Answered</i>	Raise a change request and perform impact analysis
37	In digital transformation projects, the BA's role is PRIMARILY to:	<i>Not Answered</i>	Ensure alignment between technology, people, and business objectives
38	Prescriptive analytics helps businesses by:	<i>Not Answered</i>	Suggesting optimal actions and decisions

39	Which metric BEST indicates the financial feasibility of a project?	<i>Not Answered</i>	NPV (Net Present Value)
40	Kotter's model suggests the FIRST step in driving organizational change is:	<i>Not Answered</i>	Create a sense of urgency
41	If a BA misclassifies a "Must-be" requirement as "Excitement," what risk arises?	<i>Not Answered</i>	Customer dissatisfaction due to unmet basic needs
42	What is the BA's role in a DevOps culture?	<i>Not Answered</i>	Bridging continuous feedback loops between business and IT

43	User journey mapping is MOST useful for:	<i>Not Answered</i>	Identifying customer pain points across touchpoints
44	If technical feasibility is low but business value is high, what should the BA do?	<i>Not Answered</i>	Escalate risk and explore alternative solutions
45	The BA's key responsibility in AI/ML projects is:	<i>Not Answered</i>	Ensuring ethical, explainable, and business-relevant use of AI outcomes